

Customer Care Prayer

Lord, I beg you, give me strength
With certain customers who talk at length.
Give me patience and the common sense
To listen while the customer vents.
Let me feel what they go through
So I can see their point of view.
Guide my words that what I say
Reaches them in a courteous way.

Open my ears that I may be led
To hear the message left unsaid.
Show me ways to build rapport
That lets them know we offer more.
Make me always show respect
And far exceed what they expect.

Remind me that service is but part of my role;
Customer *care* becomes the primary goal.
Help me to always live by this prayer
To prove to them I really care.
And at day's end, let me look back with pride
That I kept every customer satisfied.

Lord, help me remember that
When dealing with customers leaves me a wreck,
They are the ones who fund my pay check.